

CATEGORY ARCHIVES: **RENEWALS**

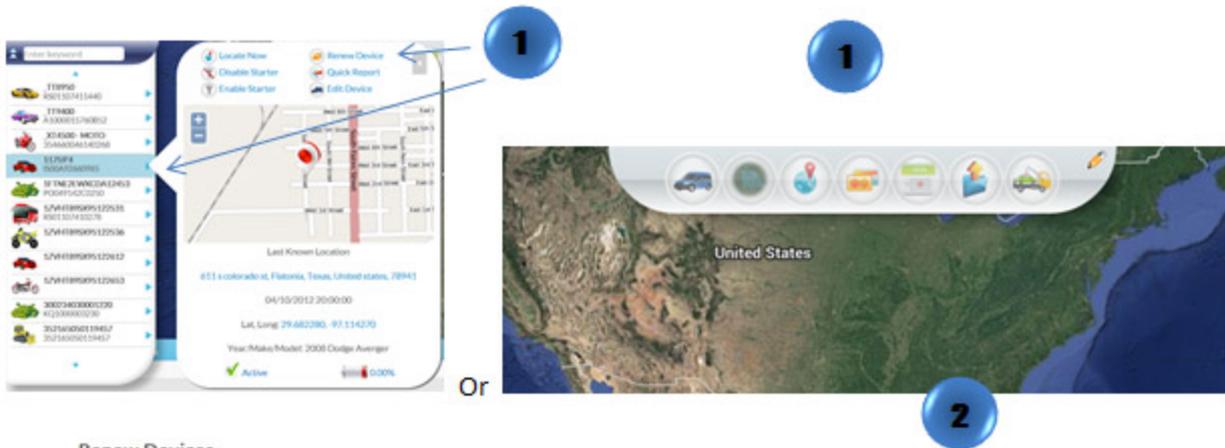
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## Renew Device(s)

1. In the Map View, select the vehicle/device to renew. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Renew Device"

Or

1. Click on "Renewals" icon on the toolbar.
2. Select the desired renewal period
3. Click on "Renew & Pay" button
4. Type in payment information
5. Click on "Confirm" button



Renew Devices

Name	Serial Number	Date Activated	Device Expiration	Last Renewal	Group	Renewal Period	Amount
12VHT89SK		02/05/2013	12/03/2013	11/04/2013		1 Year	\$2.00

Total Amount Due: \$2.00

Cancel Renew & Pay

Renew Summary

Please review your device renewals, enter your payment information, and click Confirm.

Name	Serial Number	Date Activated	Last Renewal	Group	Renewal Period	Amount
12VHT89SK		02/04/2013	11/03/2013		1 year	\$2.00

Total Amount Due:

\$2.00

Credit Card Information

Card Holder Name:

Credit Card Number:

Expire Date:  /

CVV Number:

Address:

City:

Country:

State:

Zip Code:

Email:

Go Back Confirm

# Renewal History

1. Click on "Renewals" icon on the toolbar.
2. Click on "Renewal History" to see all the renewal information on a device or on multiple devices



# Renew Multiple Devices

1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

Or

1. Click on “Renewals” icon on the toolbar.
2. The renewal page will show up. Choose all devices to be renewed. To select all, click the check-box on the bar.
3. Click on “Renew & Pay” button
4. Type in payment information
5. Click on “Confirm” button



## Renew Devices

Type a device name, number, or other keywords to search upcoming renewals. You can filter your renewals based on time frame, account type, and more.

Name	Serial Number	Date Activated	Device Expiration	Last Renewal	Group	Renewal Period	Amount
<input checked="" type="checkbox"/>	5921	PO049077C0635	06/18/2013	06/18/2014	Fair Financial LLC	1 Year	\$79.00
<input checked="" type="checkbox"/>	850725	SD112359450725	05/25/2013	05/25/2014	FL	1 Year	\$18.95
<input type="checkbox"/>	851137	SD112359451137	06/07/2013	06/07/2014	FL	1 Year	\$19.95

Cancel Renew & Pay

## Renew Summary

Please review your device renewals, enter your payment information, and click Confirm.

Name	Serial Number	Date Activated	Last Renewal	Group	Renewal Period	Amount
12VH79929H		02-04-2013	11-03-2013		1 year	\$2.00

Total Amount Due: \$2.00

### Credit Card Information

Card Holder Name:

Credit Card Number:

Expire Date:  /

CVV Number:

Address:

City:

Country:

State:

Zip Code:

Email:

Go Back Confirm

# Renew Multiple Devices by Uploading a File

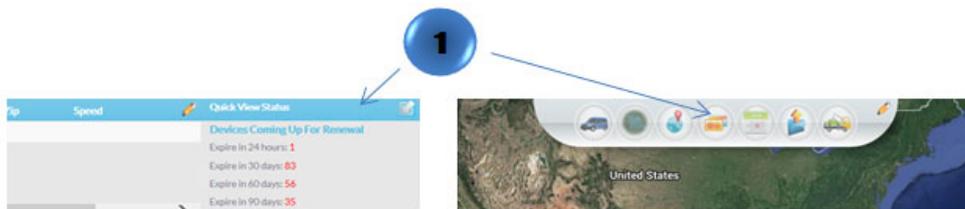
1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

Or

1. Click on "Renewals" icon on the toolbar.
2. The renewal page will show up. Click on the "Upload File" icon located to the right of the window
3. A new window will appear
4. Click on "Upload CSV" select the file and click on "Open"

The .csv file should contain the following columns: Unit Name, Serial Number, and Renewal Period. Up to 100 records per file.

Note: By clicking on the "Export to CSV" icon located to the right of the window a template can be downloaded.



## Renew Devices

Type a device name, number, or other keywords to search upcoming renewals. You can filter your renewals based on time frame, account type, and more.

NAME	Serial Number	Date Activated	Device Expiration	Last Renewal	Group	Renewal Period	Amount
Total Amount Due: \$0.00							

## 3 Upload Devices to Renew

1. Click to browse for file
2. Select .csv file
3. Click Preview

### File Requirements:

- File must be a .csv file.
- File headers: "Unit Name", "Serial Number", "Renewal Period (1, 2 or 3)" in this order.
- "Serial Number" and "Unit Name" are required.
- Each row must contain data.
- No more than 100 records.
- Example: [Download Sample](#)

