

---

**CATEGORY ARCHIVES: DEVICE MANAGEMENT**

---

## Installation Request

1. Click the “Devices” icon on the toolbar
2. Select the device to be installed
3. Click on the “Installation Request” icon



---

## Upload Device

1. Click the “Devices” icon on the toolbar.
2. Click on the “Upload” icon
3. Click on “Upload CSV” button. Select the desired CSV file and click on “Open”
  - The .csv file without financial data should contain columns titled: Unit Name, Serial Number, VIN, and Stock Number in this order. Up to 100 records per file. Each row must contain data.
  - The .csv file with financial data should contain columns titled: Loan Amount, Contract Date, Date Sold, Loan Term, Due Date, Current Balance, Payment Due, Last Payment Date, Last Payment Amount, and Days Past Due in this order.





## Edit Device

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Enter in all necessary information. This screen also has access to “Repo Mode”, “Transfer”, “Change Avatar,” and “Enable Payment Reminder.”
3. Click on “Save Changes” button

**Edit Device**

Serial #: N61348002  
 Activated: 00/00/0000  
 Subscription Expires: 06/13/2015  
 Icon: 9027 Timothy L  
 Lat, Long: 33.790140, -117.974900  
 mnia, United States, 92841

**2**

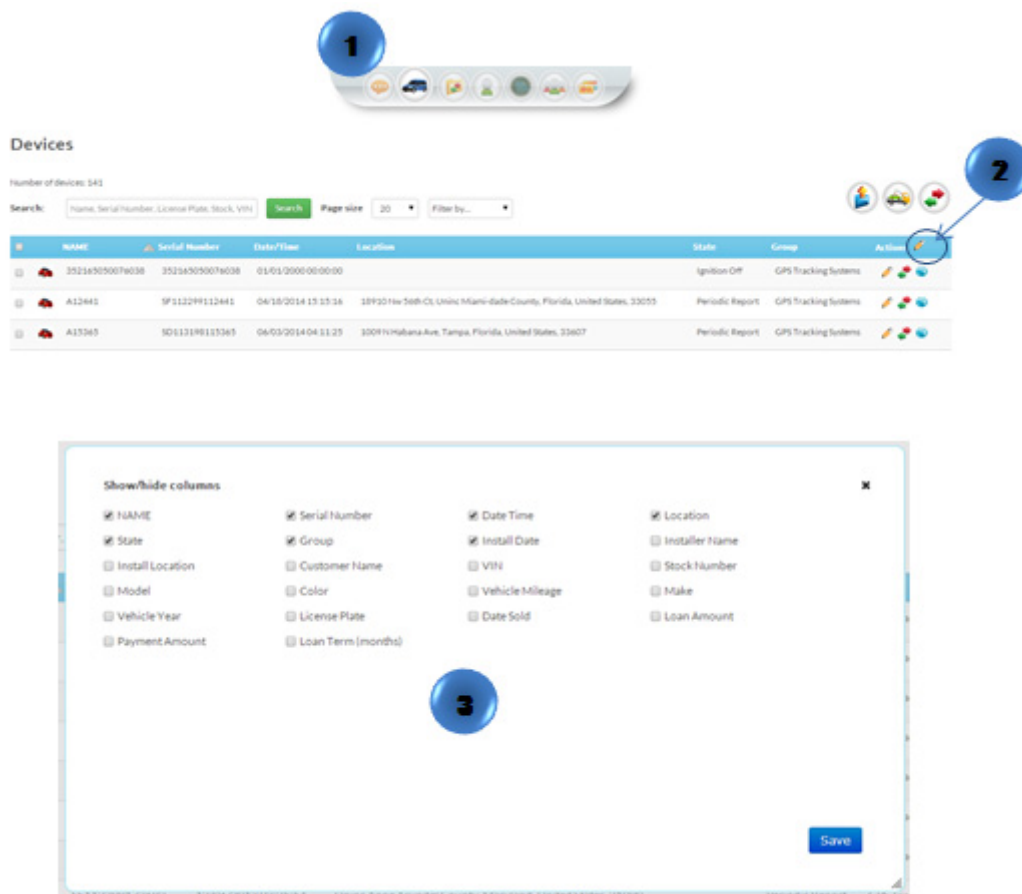
Device Name: ,9300 Serial Number: N6134800271  
 Install Date:   
 Install Location:   
 Time Zone: (UTC - 8) Pacific Standard Time

Starter Interrupt Installed: ☐  
 Installer Name:   
 Daylight Saving: EASTERN ☒  
 Comments:   
 \* Required field

Cancel Save Changes **3**

## Edit Device Management Bar

1. Click the “Devices” icon on the toolbar.
2. Click the pencil icon located on the bar
3. A pop up window will appear. Choose the item you desire.



## Naming the Device/Vehicle

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Type in the new name in the device name box
3. Click on “Save Changes” button

Or

**Edit Device**

Serial #: N6134800271  
 Activated: 00/00/0000  
 Subscription Expires: 06/13/2015  
 Last Known Location:  
 11111 11th Ave N, Eden Grove, California, United States, 92041  
 Lat, Long: 33.790140, -117.974900

Device Name: \*  Serial Number:   
 Starter Interrupt Installed: ☐ Install Date:   
 Installer Name:  Install Location:   
 Daylight Saving:  Time Zone:   
 Comments:

\* Required field

## Change Device/Vehicle Avatar

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Click on “Change Avatar” button
3. Select one of the pre-loaded images or click on “Upload your avatar” select the image and then click on “Open”

## 4. Click on “Save Changes” button

The screenshot displays the Defender software interface. On the left, a map view shows a list of devices. A blue arrow points from a device in the list to the 'Edit Device' button. On the right, a 'Devices' table lists various vehicles. A blue arrow points from a device in the table to the 'Edit Device' button. Below the table, the 'Edit Device' form is shown. It includes fields for Device Name, Serial Number, Starter Interrupt Installed, Installer Name, Daylight Saving, and Comments. A blue arrow points from the 'Save Changes' button to the 'Edit Device' form. Below the form, a 'Select Avatar' section shows a grid of vehicle avatars. A blue arrow points from the 'Save Changes' button to the 'Select Avatar' section. A blue arrow points from the 'Save Changes' button to the 'Save Changes' button.

**Devices**

| ID | Label       | Serial           | Install Date        | Install Location  | Status      | Action |
|----|-------------|------------------|---------------------|---|-------------|--------|
| 1  | John        | 3125454545454545 | 03/19/2014 12:00:00 | 8740 Irvine Blvd, Irvine, California, United States, 92603      | Locate Now  |        |
| 2  | Power Sport | 01538880049      | 03/19/2014 14:12:24 | 9027 Timothy Ln, Garden Grove, California, United States, 92641 | View Status |        |
| 3  | 777200      | 8801071411440    | 07/05/2012 23:00:00 | Unknown   | In Coverage |        |

**Edit Device**

Serial #: N6134800271  
 Activate  
 Subscription Expires: 06/13/2015  
 Last Known Location:  
 9027 Timothy Ln, Garden Grove, California, United States, 92641  
 - 33.790540 - 117.974900

Device Info | Customer Info | Vehicle Info | Finance Info | Payment Reminder

Device Name: 9300 | Serial Number: N6134800271  
 Starter Interrupt Installed: ☐ | Install Date:   
 Installer Name:  | Install Location:   
 Daylight Saving: EASTERN | Time Zone: (UTC - 8) Pacific Standard Time  
 Comments:

\* Required Field  
 Cancel | **Save Changes**

**Select Avatar**

CATEGORY  
☐ Bikes  
☐ Boats  
☐ Cars  
☐ Misc  
☐ Trucks  
☐ People  
☐ All

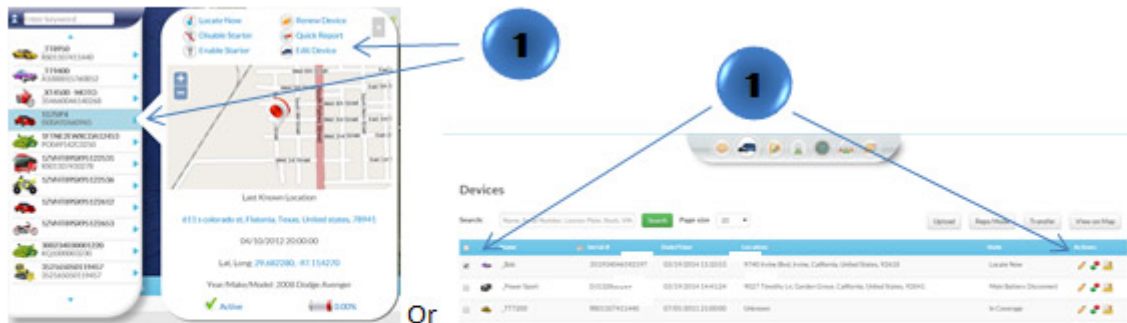
Upload your avatar

## Customer Payment Reminder Notification

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Click on “Payment Reminder” and the form will show up at the right of the screen
3. Fill out and select all required information: notification method, payment schedule, reminders and notification message.
4. Click on “Save Changes” button



### Edit Device


[Change Avatar](#)

Serial #: N6134800271

Activated: 00/00/0000

Subscription Expires: 06/13/2015

Last Known Location:  
9027 Timothy Ln, Garden Grove, California, United States, 92641  
Lat, Long: 33.790140, -117.974900



[Device Info](#)
[Customer Info](#)
[Vehicle Info](#)
[Finance Info](#)
[Payment Reminder](#)

Payment Reminder: ☐ Yes ☒ No

Comments:

\* Required field

[Cancel](#)
[Save Changes](#)