
CATEGORY ARCHIVES: DEVICE MANAGEMENT

Installation Request

1. Click the “Devices” icon on the toolbar
2. Select the device to be installed
3. Click on the “Installation Request” icon



Upload Device

1. Click the “Devices” icon on the toolbar.
 2. Click on the “Upload” icon
 3. Click on “Upload CSV” button. Select the desired CSV file and click on “Open”
- The .cvs file without financial data should contain columns titled: Unit Name, Serial Number, VIN, and Stock Number in this order. Up to 100 records per file. Each row much contain data.
 - The .cvs file with financial data should contain columns titled: Loan Amount, Contract Date, Date Sold, Loan Term, Due Date, Current Balance, Payment Due, Last Payment Date, Last Payment Amount, and Days Past Due in this order.





Edit Device

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Edit Device" button

Or

1. Click the "Devices" icon on the toolbar. Select the vehicle to be edited. Click on "Edit" button
2. Enter in all necessary information. This screen also has access to "Repo Mode", "Transfer", "Change Avatar," and "Enable Payment Reminder."
3. Click on "Save Changes" button



Edit Device



Change Avatar

Serial #: N61348002

Activated: 00/00/0000

Subscription Expires: 06/13/2015

Icon: 

9027 Timothy L
Lat, Long: 33.790140, -117.974900

ria, United States, 92841



Device Info
Customer Info
Vehicle Info
Finance Info
Payment Reminder

Device Name *

Starter Interrupt Installed

Installer Name

Daylight Saving

Comments

Serial Number

Install Date

Install Location

Time Zone

Cancel
Save Changes

Edit Device Management Bar

1. Click the “Devices” icon on the toolbar.
2. Click the pencil icon located on the bar
3. A pop up window will appear. Choose the item you desire.

The screenshot illustrates the process of editing a device in the DEFENDER system. It is divided into three numbered steps:

- Step 1:** A toolbar at the top of the interface contains several icons. A blue circle with the number '1' highlights the 'Devices' icon.
- Step 2:** The 'Devices' management bar is shown below the toolbar. It includes a search field, a 'Search' button, a 'Page size' dropdown set to '30', and a 'Filter by...' dropdown. A blue circle with the number '2' highlights the pencil icon in the 'Action' column of the device list.
- Step 3:** A 'Show/Hide columns' dialog box is displayed, allowing users to customize the columns shown in the device list. A blue circle with the number '3' highlights the 'Save' button at the bottom right of the dialog.

Devices Management Bar:

Number of devices: 143

Search: Page size: 30 Filter by:

ID	NAME	Serial Number	Date/Time	Location	State	Group	Action
<input type="checkbox"/>		352165050076038	352165050076038	01/01/2000 00:00:00		Ignition Off	GPS Tracking Systems
<input type="checkbox"/>		A12441	9F11229F112441	04/18/2014 15:15:16	18920 Hwy 56th-Ct, Union, Miami-Dade County, Florida, United States, 33055	Periodic Report	GPS Tracking Systems
<input type="checkbox"/>		A13365	1D113198113365	06/03/2014 04:11:25	3009 N Habana Ave, Tampa, Florida, United States, 33607	Periodic Report	GPS Tracking Systems

Show/Hide columns dialog:

Show/Hide columns

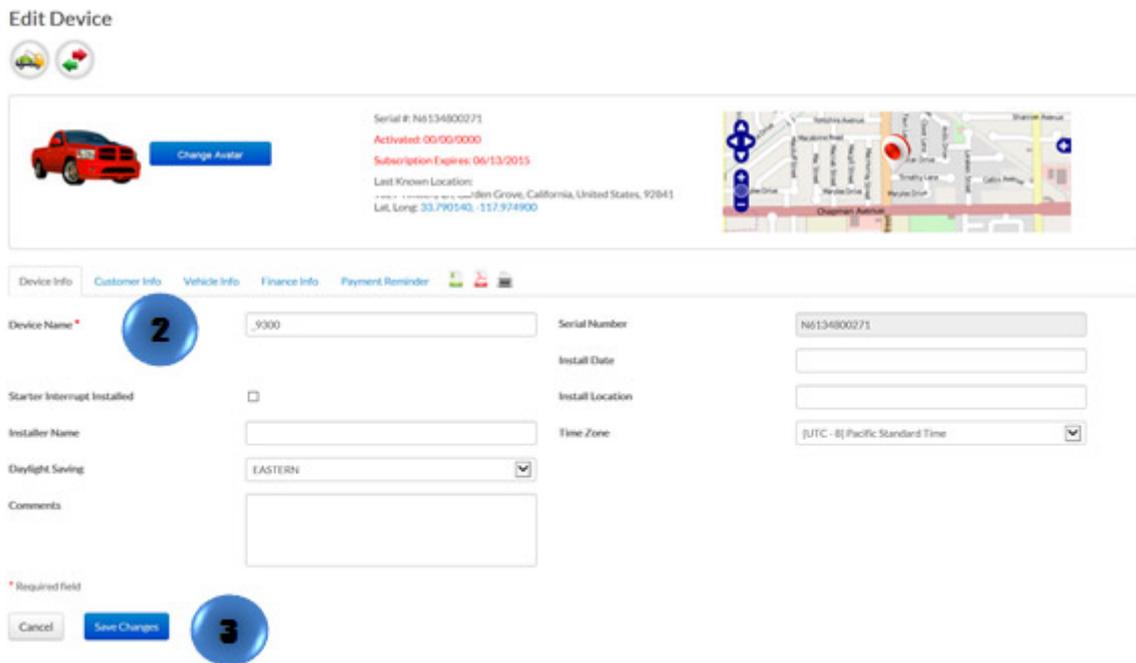
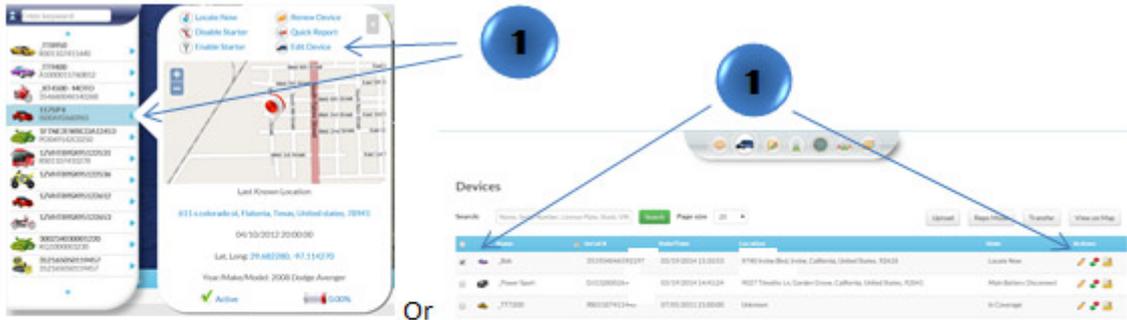
<input checked="" type="checkbox"/> NAME	<input checked="" type="checkbox"/> Serial Number	<input checked="" type="checkbox"/> Date Time	<input checked="" type="checkbox"/> Location
<input checked="" type="checkbox"/> State	<input checked="" type="checkbox"/> Group	<input checked="" type="checkbox"/> Install Date	<input type="checkbox"/> Installer Name
<input type="checkbox"/> Install Location	<input type="checkbox"/> Customer Name	<input type="checkbox"/> VIN	<input type="checkbox"/> Stock Number
<input type="checkbox"/> Model	<input type="checkbox"/> Color	<input type="checkbox"/> Vehicle Mileage	<input type="checkbox"/> Make
<input type="checkbox"/> Vehicle Year	<input type="checkbox"/> License Plate	<input type="checkbox"/> Date Sold	<input type="checkbox"/> Loan Amount
<input type="checkbox"/> Payment Amount	<input type="checkbox"/> Loan Term (months)		

Naming the Device/Vehicle

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Type in the new name in the device name box
3. Click on “Save Changes” button



Change Device/Vehicle Avatar

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Click on “Change Avatar” button
3. Select one of the pre-loaded images or click on “Upload your avatar” select the image and then click on “Open”

4. Click on "Save Changes" button

The screenshot illustrates the 'Edit Device' workflow in the Defender software. It is divided into several sections:

- Map View:** Shows a list of devices on the left and a map on the right. A blue arrow points from a device in the list to a red car icon on the map. A blue circle with the number '1' is placed over this arrow.
- Devices Table:** A table listing devices with columns for Name, Model, Serial Number, Location, and Status. A blue circle with the number '1' is placed over the 'Edit' button in the table's header.
- Edit Device Form:** A form with tabs for 'Device Info', 'Customer Info', 'Vehicle Info', 'Finance Info', and 'Payment Reminder'. The 'Device Info' tab is active, showing fields for Device Name (9300), Serial Number (N6134800271), Starter Internet Installed (checkbox), Installer Name, Daylight Saving (EASTERN), and Comments. A blue circle with the number '2' is placed over the 'Activate' button. Below the form are 'Cancel' and 'Save Changes' buttons, with a blue circle with the number '4' placed over 'Save Changes'.
- Select Avatar:** A grid of vehicle avatars categorized by type (Bikes, Boats, Cars, Misc, Trucks, People, All). A blue circle with the number '3' is placed over the 'Upload your avatar' button.

Customer Payment Reminder Notification

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Edit Device" button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Click on “Payment Reminder” and the form will show up at the right of the screen
3. Fill out and select all required information: notification method, payment schedule, reminders and notification message.
4. Click on “Save Changes” button



Edit Device

The 'Edit Device' form contains the following elements:

- Device information: Serial #: N6134800271, Activated: 00/00/0000, Subscription Expires: 06/13/2015, Last Known Location: 9027 Timothy Ln, Garden Grove, California, United States, 92841, Lat, Long: 33.790140, -117.974900.
- Navigation tabs: Device Info, Customer Info, Vehicle Info, Finance Info, **Payment Reminder** (selected).
- Payment Reminder section: Radio buttons for Yes and No (No is selected).
- Comments section: A text input field.
- Buttons: Cancel, Save Changes.

Numbered callouts: '2' points to the 'Payment Reminder' tab, '3' points to the 'Comments' text area, and '4' points to the 'Save Changes' button.