AUTHOR ARCHIVES: JULIAN MEDRANO

Buy Credits

- 1. Click on the "DVT" icon on the toolbar
- 2. Check the box to agree with the disclaimer
- 3. Confirm your password to run the report.
- 4. Click on "Buy Credits" Button
- 5. A new window will appear. Select the amount of credits that you want to purchase
- 6. Fill out the required information and click on "Purchase Credits"

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2	consumer, to protect against: actual or po control; or for resolving consumer disputes accuracy of personal information submitter pursuing legal remedies against, or recove whole or in part as a factor in establishing a nor any other purpose under the Federal I	in used to effect, administer or enforce a transaction requested or authorized by the bential fraud; unauthorized transactions; claims or other liability; for institutional risk or inquiries. DVT may also be used in the normal course of your business to verify the dby an individual to your business but only for the purposes of preventing fraud by, or ring on a debt or security interest against, the individual. The data may not be used in nindividual's creditworthiness or eligibility for (I) credit or insurance, or (I) employment Fair Credit Reporting Act (15 U.S.C Section 1.081 et seq.) ("FCRA"). Skypatrol is not a ts produced by the DVT do not constitute a "consumer report" as defined by the FCRA.
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Get Report

- 1. Click on the "DVT" icon on the toolbar
- 2. Check the box to agree with the disclaimer
- 3. Confirm your password to run the report.
- 4. Choose the type of report that you want and click "Get Report" button

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Renew Device(s)

1. In the Map View, select the vehicle/device to renew. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Renew Device"

- 1. Click on "Renewals" icon on the toolbar.
- 2. Select the desired renewal period
- 3. Click on "Renew & Pay" button
- 4. Type in payment information
- 5. Click on "Confirm" button



Renew Devices

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Installation Request

- 1. Click the "Devices" icon on the toolbar
- 2. Select the device to be installed
- 3. Click on the "Installation Request" icon

Upload Device

- 1. Click the "Devices" icon on the toolbar.
- 2. Click on the "Upload" icon
- 3. Click on "Upload CSV" button. Select the desired CSV file and click on "Open"
- The .cvs file <u>without financial data</u> should contain columns titled: Unit Name, Serial Number, VIN, and Stock Number in this order. Up to 100 records per file. Each row much contain data.
- The .cvs file <u>with financial data</u> should contain columns titled: Loan Amount, Contract Date, Date Sold, Loan Term, Due Date, Current Balance, Payment Due, Last Payment Date, Last Payment Amount, and Days Past Due in this order.

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Renewal History

- 1. Click on "Renewals" icon on the toolbar.
- 2. Click on "Renewal History" to see all the renewal information on a device or on multiple devices

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Renew Multiple Devices

1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

- 1. Click on "Renewals" icon on the toolbar.
- 2. The renewal page will show up. Choose all devices to be renewed. To select all, click the checkbox on the bar.
- 3. Click on "Renew & Pay" button

- 4. Type in payment information
- 5. Click on "Confirm" button

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Renew Multiple Devices by Uploading a File

1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

- 1. Click on "Renewals" icon on the toolbar.
- 2. The renewal page will show up. Click on the "Upload File" icon located to the right of the window
- 3. A new window will appear

4. Click on "Upload CSV" select the file and click on "Open"

The .csv file should contain the following columns: Unit Name, Serial Number, and Renewal Period. Up to 100 records per file.

Note: By clicking on the "Export to CSV" icon located to the right of the window a template can be downloaded.







File Requirements:

- File must be a .csv file.
- File headers: "Unit Name", "Serial Number", "Renewal Period (1, 2 or 3)" in this order.
- "Serial Number" and "Unit Name" are required.
- Each row must contain data.
- No more than 100 records.
- Example: Download Sample

Disable Starter

Renew Devices

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Disable Starter" icon on the Toolbar



Or

- 1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
- 2. An information bubble will appear next to the selected vehicle
- 3. Click on "Disable Starter"



Buzzer On

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Reminder On" icon on the toolbar



Edit Device Management Bar

- 1. Click the "Devices" icon on the toolbar.
- 2. Click the pencil icon located on the bar
- 3. A pop up window will appear. Choose the item you desire.

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Emergency Enable

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Emergency Enable" icon on the toolbar



Schedule Command

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Schedule Command" icon on the toolbar
- 3. A new window will appear
- 4. Fill out the required information and click "OK"

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View a Geofence

- 1. Click on "Geofence" icon on the toolbar
- 2. Select the desire Geofence
- 3. Click on "Show" A pop up window will appear.



Quick Report

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Quick Report" icon on the toolbar



- 1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
- 2. An information bubble will appear next to the selected vehicle
- 3. Click on "Quick Report"
- 4. A new window will appear
- 5. Select the type of report desired

* The icon 🍝 will appear if the device is sending an invalid GPS message and the last valid signal will be displayed



Transfer Device

- 1. In the Map View, select the vehicle/device
- 2. Click on the "Transfer Command" icon on the toolbar
- 3. A new window will appear. Select between "Transfer inside my account" or "Transfer outside my account"
- 4. Select the group to transfer the device
- 5. Click on "Transfer"
- 6. A new window will appear for review. Click on "Confirm Transfer"

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Or

- 1. Locate your vehicle/device.
- 2. Click on your vehicle/device in the map. A new information bubble will appear. Click on "Transfer"
- 3. Follow steps 3 through 6



Transfer Management

1. Click on the "Transfer Management" icon on the toolbar to see all transfer history.

Schedule Reports

- 1. Click the "Reports" icon on the menu bar
- 2. Select the desired report type
- 3. Select a time scale
- 4. Check the device(s) to be included in the report
- 5. Click on "Schedule Report" button
- 6. A window will pop-up. Fill out the required information and click on "Confirm Schedule" button

