

Buy Credits

1. Click on the “DVT” icon on the toolbar
2. Check the box to agree with the disclaimer
3. Confirm your password to run the report.
4. Click on “Buy Credits” Button
5. A new window will appear. Select the amount of credits that you want to purchase
6. Fill out the required information and click on “Purchase Credits”

11**2**

This Data Verification Tool (DVT) may be used to effect, administer or enforce a transaction requested or authorized by the consumer, to protect against: actual or potential fraud; unauthorized transactions; claims or other liability; for institutional risk control; or for resolving consumer disputes or inquiries. DVT may also be used in the normal course of your business to verify the accuracy of personal information submitted by an individual to your business but only for the purposes of preventing fraud by, or pursuing legal remedies against, or recovering on a debt or security interest against, the individual. The data may not be used in whole or in part as a factor in establishing an individual's creditworthiness or eligibility for (i) credit or insurance, or (ii) employment nor any other purpose under the Federal Fair Credit Reporting Act (15 U.S.C. Section 1681 et seq.) ("FCRA"). Skypatrol is not a "consumer reporting agency" and the reports produced by the DVT do not constitute a "consumer report" as defined by the FCRA.

☒ Agree

Confirm your password

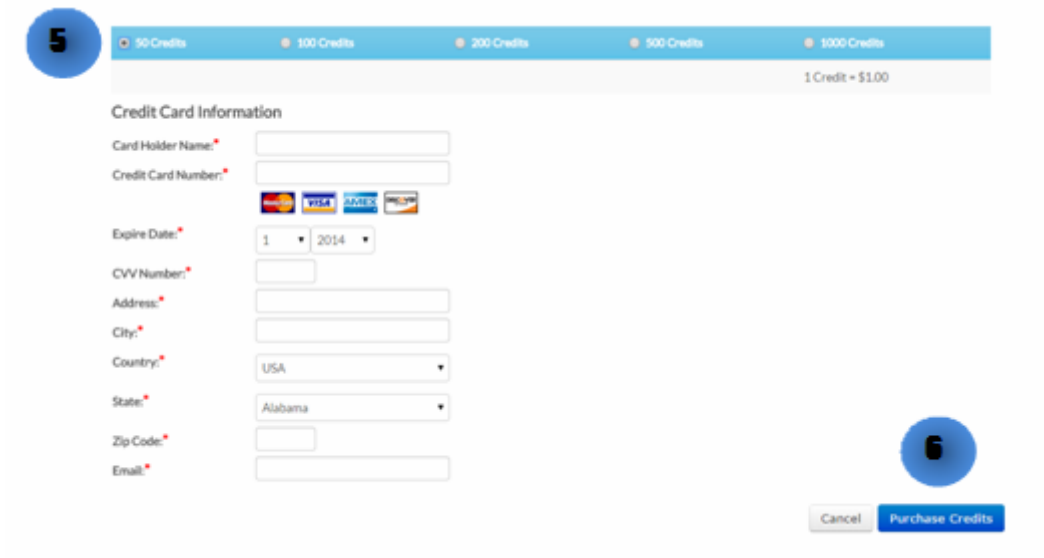
User Password:

3

DVT (Data Verification Tool)

Your Balance 0 Credits

**Buy Credits****4**



5

50 Credits 100 Credits 200 Credits 500 Credits 1000 Credits

1 Credit = \$1.00

Credit Card Information

Card Holder Name:*

Credit Card Number:*

Expire Date:*

CVV Number:*

Address:*

City:*

Country:*

State:*

Zip Code:*

Email:*

6

Cancel Purchase Credits

Get Report

1. Click on the “DVT” icon on the toolbar
2. Check the box to agree with the disclaimer
3. Confirm your password to run the report.
4. Choose the type of report that you want and click “Get Report” button

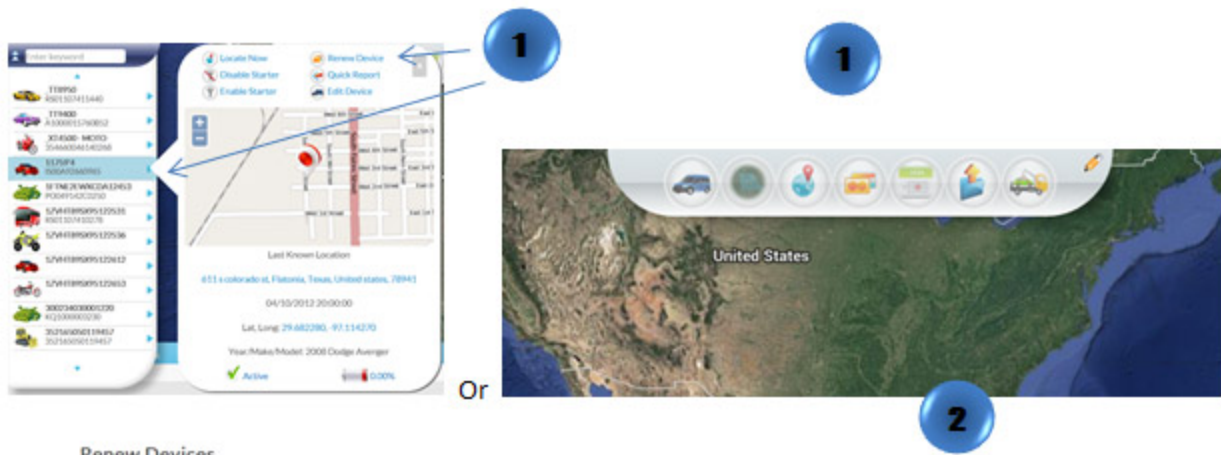


Renew Device(s)

1. In the Map View, select the vehicle/device to renew. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Renew Device”

Or

1. Click on “Renewals” icon on the toolbar.
2. Select the desired renewal period
3. Click on “Renew & Pay” button
4. Type in payment information
5. Click on “Confirm” button



Renew Devices

Name	Serial Number	Date Activated	Device Expiration	Last Renewal	Group	Renewal Period	Amount
12VHT89SK		02/05/2013	12/03/2013	11/04/2013		1 Year	\$2.00

Total Amount Due: \$2.00

Cancel Renew & Pay

Renew Summary

Please review your device renewal, enter your payment information, and click Confirm.

Name	Serial Number	Date Activated	Last Renewal	Group	Renewal Period	Amount
12VHT89SK		02/04/2013	11/03/2013		1 year	\$2.00

Total Amount Due: \$2.00

Credit Card Information

Card Holder Name:

Credit Card Number:

Expire Date: /

CVV Number:

Address:

City:

Country:

State:

Zip Code:

Email:

Go Back Confirm

Installation Request

1. Click the "Devices" icon on the toolbar
2. Select the device to be installed
3. Click on the "Installation Request" icon



Upload Device

1. Click the “Devices” icon on the toolbar.
 2. Click on the “Upload” icon
 3. Click on “Upload CSV” button. Select the desired CSV file and click on “Open”
- The .csv file without financial data should contain columns titled: Unit Name, Serial Number, VIN, and Stock Number in this order. Up to 100 records per file. Each row must contain data.
 - The .csv file with financial data should contain columns titled: Loan Amount, Contract Date, Date Sold, Loan Term, Due Date, Current Balance, Payment Due, Last Payment Date, Last Payment Amount, and Days Past Due in this order.



Locate Now

1. In the Map View, select the vehicle/device to locate
2. Click on the “Locate Now” icon on the taskbar.



Or

1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
2. An information bubble will appear next to the selected vehicle
3. Click on “Locate Now” button

To access Google maps and get a satellite view of the location click on the latitude and longitude coordinates on the information bubble.



Renewal History

1. Click on “Renewals” icon on the toolbar.
2. Click on “Renewal History” to see all the renewal information on a device or on multiple devices



Renew Multiple Devices

1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

Or

1. Click on “Renewals” icon on the toolbar.
2. The renewal page will show up. Choose all devices to be renewed. To select all, click the checkbox on the bar.

3. Click on “Renew & Pay” button
4. Type in payment information
5. Click on “Confirm” button

Renew Devices

Type a device name, number, or other keywords to search upcoming renewals. You can filter your renewals based on time frame, account type, and more.

Home, Serial Number Devices Renewing in 90 days

Name	Serial Number	Date Activated	Device Expiration	Last Renewal	Group	Renewal Period	Amount
<input checked="" type="checkbox"/> 5921	PO049077C0635	04/18/2013	04/18/2014		Fair Financial LLC	1 Year	\$79.00
<input checked="" type="checkbox"/> B50725	SD112359450725	05/25/2013	05/25/2014		FL	1 Year	\$19.95
<input type="checkbox"/> B51137	SD112359451137	06/07/2013	06/07/2014		FL	1 Year	\$19.95

Renew Summary

Please review your device renewals enter your payment information, and click Confirm.

Name	Serial Number	Date Activated	Last Renewal	Group	Renewal Period	Amount
12VH7SP030T		02/04/2013	11/03/2013		1 year	\$2.00

Total Amount Due: \$2.00

Credit Card Information

Card Holder Name:

Credit Card Number:

Expire Date: 1 2014

CVV Number:

Address:

City:

Country: USA

State: Alabama

Zip Code:

Email:

Renew Multiple Devices by Uploading a File

1. In the Map View, go to Quick View Status at the bottom right of the screen, Click on the red listed number that shows the device(s) coming up for renewal.

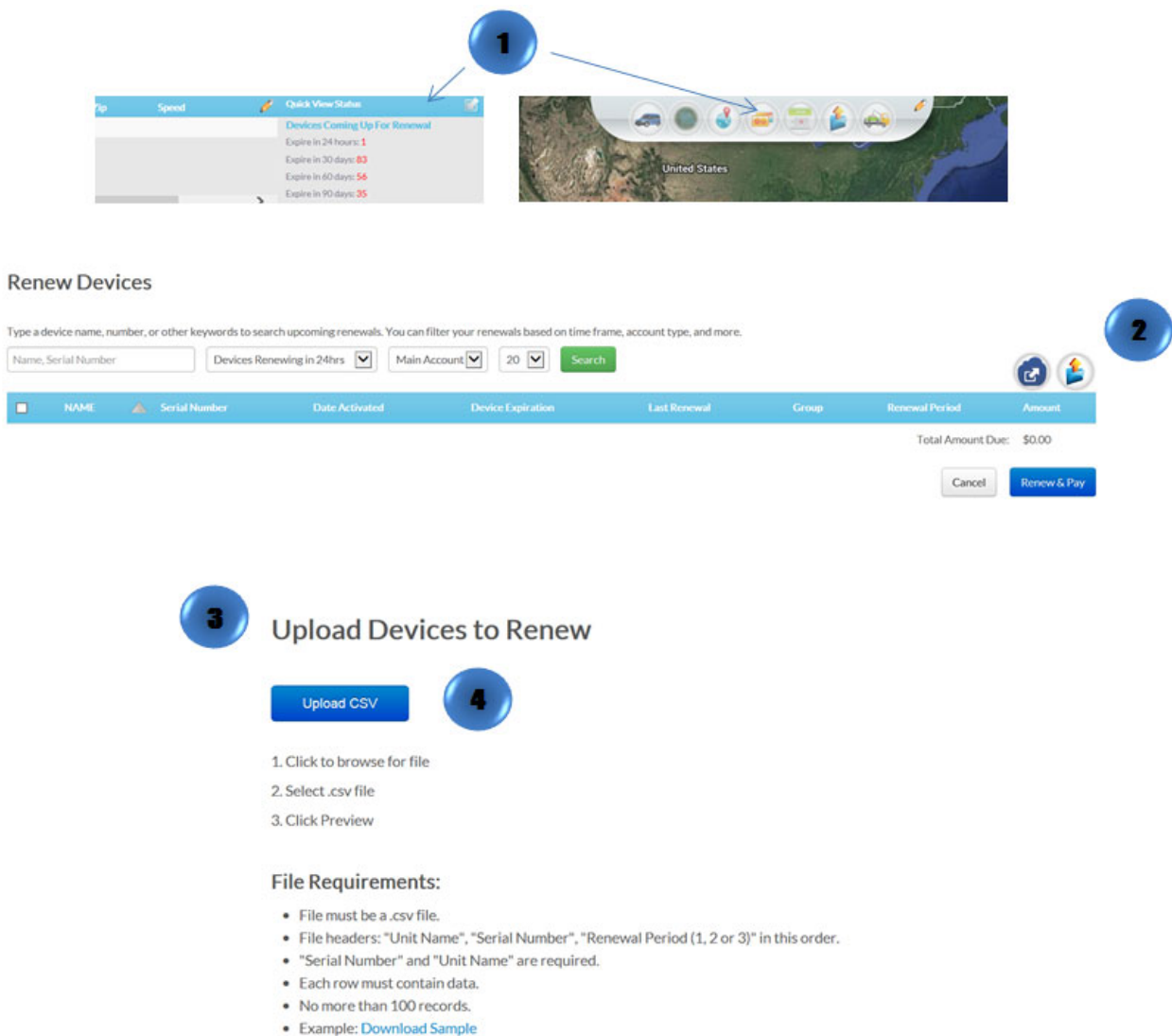
Or

1. Click on “Renewals” icon on the toolbar.
2. The renewal page will show up. Click on the “Upload File” icon located to the right of the window

3. A new window will appear
4. Click on "Upload CSV" select the file and click on "Open"

The .csv file should contain the following columns: Unit Name, Serial Number, and Renewal Period. Up to 100 records per file.

Note: By clicking on the "Export to CSV" icon located to the right of the window a template can be downloaded.



Renew Devices

Type a device name, number, or other keywords to search upcoming renewals. You can filter your renewals based on time frame, account type, and more.

Name, Serial Number Devices Renewing in 24hrs Main Account 20

3 **Upload Devices to Renew**

4

1. Click to browse for file
2. Select .csv file
3. Click Preview

File Requirements:

- File must be a .csv file.
- File headers: "Unit Name", "Serial Number", "Renewal Period (1, 2 or 3)" in this order.
- "Serial Number" and "Unit Name" are required.
- Each row must contain data.
- No more than 100 records.
- Example: [Download Sample](#)

Edit Device

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Edit Device" button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Enter in all necessary information. This screen also has access to “Repo Mode”, “Transfer”, “Change Avatar,” and “Enable Payment Reminder.”
3. Click on “Save Changes” button

Or

Edit Device

Serial #: N6134800271
Activated: 00/00/0000
Subscription Expires: 06/13/2015

9027 Timothy L
Lat: 33.790140, Long: -117.974900

9027 Timothy L
Lat: 33.790140, Long: -117.974900

Device Name: ,9300

Serial Number: N6134800271

Install Date:

Install Location:

Time Zone: [UTC - 8] Pacific Standard Time

Starter Interrupt Installed: ☐

Installer Name:

Daylight Saving: EASTERN

Comments:

Required field

Cancel Save Changes

Create Geofence(s)

1. Click on “Geofence” icon on the toolbar
2. Click “Add New Geofences” bottom
3. Type in the Name of the Geofence
4. Locations for Geofence can be created by typing an address, (adding latitude and longitude) or by

simply clicking the location in the map. Choose between the options at the top of the map to create the Geofence: “Add a marker”, “Draw a shape”, “Draw a circle”, “Draw a rectangle”, “Settings”, and “Eraser”

5. Select a group.
6. Select yes or not to Create an Alert
7. Click “Add Geofence”

Geofences

Search: Page size: 20

ID	Name	Geofence groups	Shape	Created By	Created At	Type	Actions
94348	cvc		Circle	ttr	03/12/2014 11:37:02	DBG -	
94208	1 Testing Alert Geo 00005		Circle	qarecover	01/24/2014 09:07:22	Software	
94263	1 Testing Geo-Circular 000015		Circle	ttr	02/14/2014 15:15:31	Software	

Add Geofence

Name:

Location:

Group:

Create Alert:

Map View

Map: Hybrid

Enable Starter

1. In the Map View, select the vehicle/device
2. Click on the “Enable Starter” icon on the Toolbar

Map View

Enter keyword

Or

1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
2. An information bubble will appear next to the selected vehicle
3. Click on “Enable Starter” button



Disable Starter

1. In the Map View, select the vehicle/device
2. Click on the “Disable Starter” icon on the Toolbar



Or

1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
2. An information bubble will appear next to the selected vehicle
3. Click on “Disable Starter”



Buzzer On

1. In the Map View, select the vehicle/device
2. Click on the "Reminder On" icon on the toolbar



Edit Geofence(s)

1. Click on "Geofence" icon on the toolbar
2. Select the Geofence to be edited and click on "edit"
3. Make desired changes
4. Click on "Save" or "Cancel"

Geofences

Search: Page size: 20

ID	Name	Geofence groups	Shape	Created By	Created At	Type	Actions
94348	cvc		Circle	ttr	03/12/2014 11:37:02	DBG -	
94208	1 Testing Alert Geo 00005		Circle	qarecover	01/24/2014 09:07:22	Software	
94263	1 Testing Geo Circular 000015		Circle	ttr	02/14/2014 15:15:31	Software	

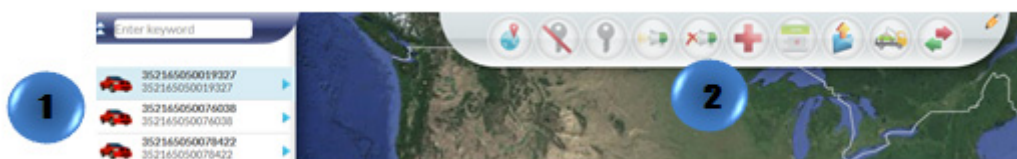
Edit Geofence

Name *

Location

Buzzer Off

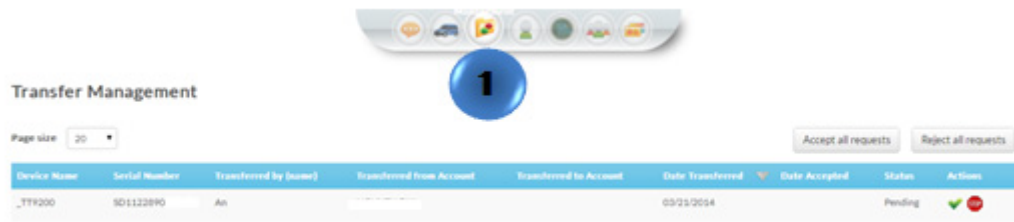
1. In the Map View, select the vehicle/device
2. Click on the "Reminder Off" icon on the toolbar



Transfer History

1. To see all transfer history Click on the "Transfer Management" icon on the toolbar in the map view.
2. In the Transfer Management, you will see all transfer history including date transferred, date ac-

cepted and status of requests.



Request Device Transfer

1. In the Map View, select a vehicle in the device manager list to be transferred. 2. Click the Transfer Command Icon in the taskbar. If the icon is not shown on the taskbar, click the pencil icon and then click on the Transfer Command icon in the pop up window. 3. The “Transfer Device(s)” screen will appear. 4a. To transfer a device to another group or sub-account within your account, select the folder to transfer the device. If necessary, use the search field to find the account folders to find a specific sub-account. 4b. To transfer a device outside your account to another Defender’s account, type the email address of the contact you want to transfer the device. 5. Review the information to ensure accuracy and click the “Transfer” button.

Accept Device Transfers



1. In the Map View, click on the Transfer Management Icon. If the icon is not shown on the taskbar, click the pencil icon and then click on the Transfer Management icon in the pop up window.

2. Click the green check mark on the device you want to accept to be transferred to your account. To accept all pending requests, simply click on the “Accept all requests” button above the blue bar. 3. A confirmation box will appear on the screen. Click “Ok” to confirm the acceptance of the

transfer.

Add User

Administrator's accounts have the ability to create, edit and delete users.

1. Click on the "Users" icon on the toolbar in the map view
2. Click "Add New User"
3. Enter user information
4. Click on "Save"

Users

Search: Page size: 20

Username	First Name	Last Name	Address	Phone	CellPhone	Email	Group	Company	Actions
an22	An	Nguyen	9031 Timothy Lane	7141111111	7145532029	nhu-an@norfolkgroup.com.vn	Mercury		
an1973	An	Nguyen	aa	7145532029	7145532029	nguyenthuyhuan@gmail.com	Nguyen Bui	Mercury	

Create User

Asterisk * indicates a required field

First Name * Last Name Birth Date

Street Address Country

City State/Province Zip Code

Email * Phone * Cell Phone *

Start Page Unit System

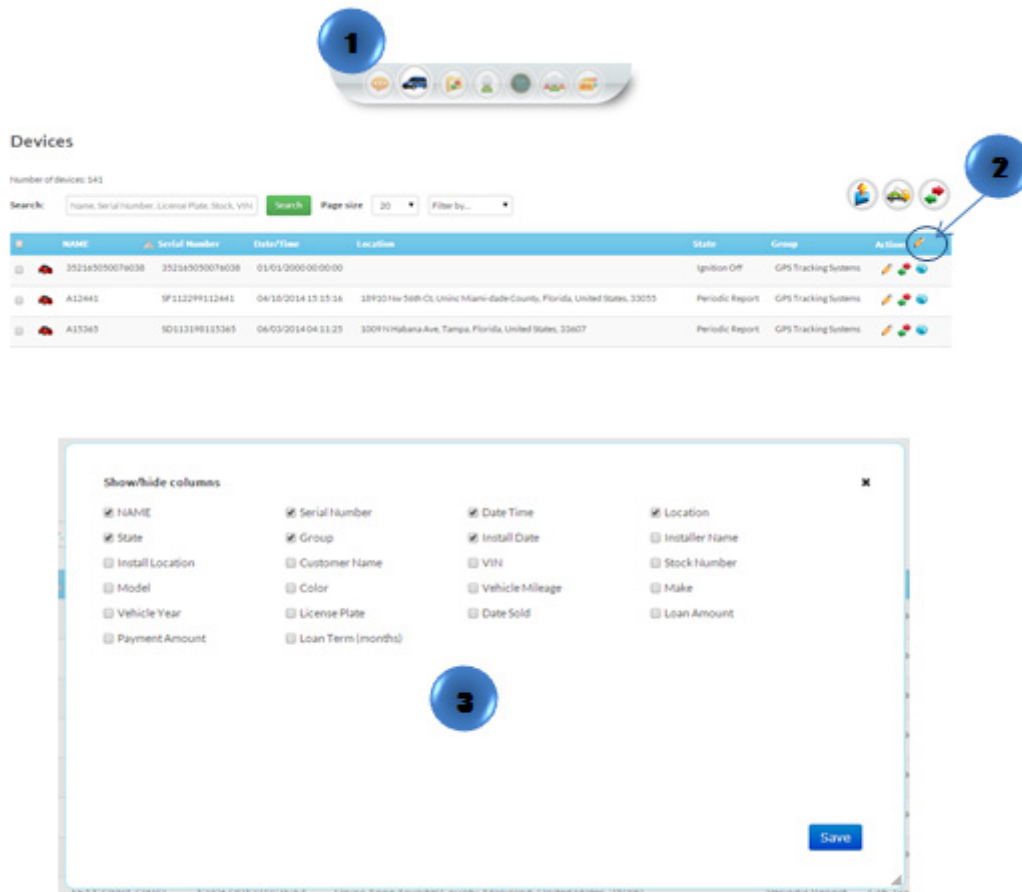
Time Zone Daylight Saving ☐ Payment Reminder

Username Password Confirm Password

User Role ☐ Show password

Edit Device Management Bar

1. Click the “Devices” icon on the toolbar.
2. Click the pencil icon located on the bar
3. A pop up window will appear. Choose the item you desire.



Resend Transfer

1. In the Map View, click on the Transfer Management Icon. If the icon is not shown on the taskbar, click the pencil icon and then click on the Transfer Management icon in the pop up window.
2. Find the device you want to resend a transfer request, and click on the mail sign. To resend all requests, click the “Resend all requests” button above the blue bar.
3. A confirmation box will appear. Click Ok to confirm the Resend Transfer option.

Reject Device Transfer

- ❌ 1. In the map view, click on the Transfer Management Icon. If the icon is not shown on the taskbar, click the pencil icon and then click on the Transfer Management icon in the pop up window.
- ❌ 2. Find the device transfer you would like to reject and click the stop sign icon. To reject all requests, click the “Reject all requests” button above the blue bar.
- ❌ 3. A confirmation box will appear on the screen. Click “OK” to confirm the request.

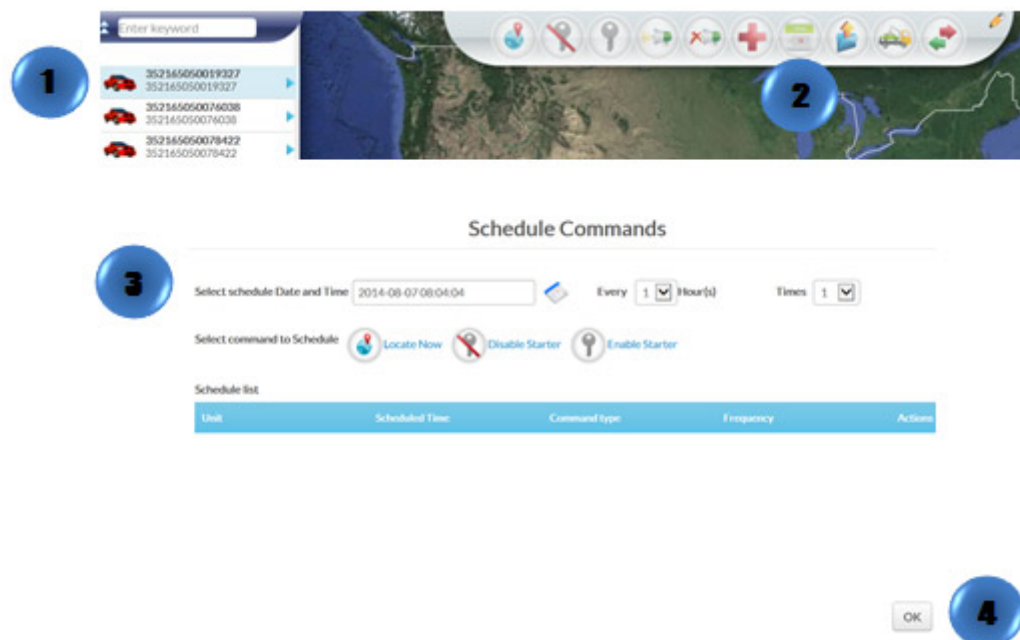
Emergency Enable

1. In the Map View, select the vehicle/device
2. Click on the “Emergency Enable” icon on the toolbar



Schedule Command

1. In the Map View, select the vehicle/device
2. Click on the “Schedule Command” icon on the toolbar
3. A new window will appear
4. Fill out the required information and click “OK”



View a Geofence

1. Click on "Geofence" icon on the toolbar
2. Select the desire Geofence
3. Click on "Show" A pop up window will appear.

Geofences

Search: Page size: 20

ID	Name	Geofence groups	Shape	Created By	Created At	Type	Actions
94348	cvc		Circle	ttr	03/12/2014 11:37:02	DBG -	
94208	1 Testing Alert Geo 00005		Circle	qarecover	01/24/2014 09:07:22	Software	
94263	1 Testing Geo Circular 000015		Circle	ttr	02/14/2014 15:15:31	Software	

Geofence

Geofence: cvc
 Location: Sarasota, FL 34243, USA
 Lat & Long: 27.3195469, -82.494363
 Radius: 0.40 mi
 Created By: ttr
 Created At: 03/12/2014 11:37:02

Alerts Associated

Alert	Condition	Contact To
cvc (Crossing)	Crossing	fln@gmail.com

Naming the Device/Vehicle

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on “Edit Device” button

Or

1. Click the “Devices” icon on the toolbar. Select the vehicle to be edited. Click on “Edit” button
2. Type in the new name in the device name box
3. Click on “Save Changes” button

The image shows two parts of the Defender interface. The top part shows a mobile app screen with a map and a list of devices, and a web interface with a 'Devices' table. The bottom part shows the 'Edit Device' form.

Mobile App Interface:

- Buttons: Locate Phone, Disable Starter, Enable Starter, Remove Device, Quick Report, Lock Device.
- Map: Shows a location in Florida, Texas, United States, 32842.
- Device List: Shows a list of devices with details like IMEI, Serial Number, and Last Known Location.

Web Interface:

- Devices Table:

Device	IMEI	Serial Number	Last Known Location	Status
Job	3333333333333333	00134800271	17401 Route Blvd Irvine, California, United States, 92618	Locate Now
Phone Test	0113333333333333	00134800271	10277 The Valley Ln, Garden Grove, California, United States, 92641	Mark Badly Connected
77777777	9801337412345678	0710133333333333	Unknown	Go to Garage

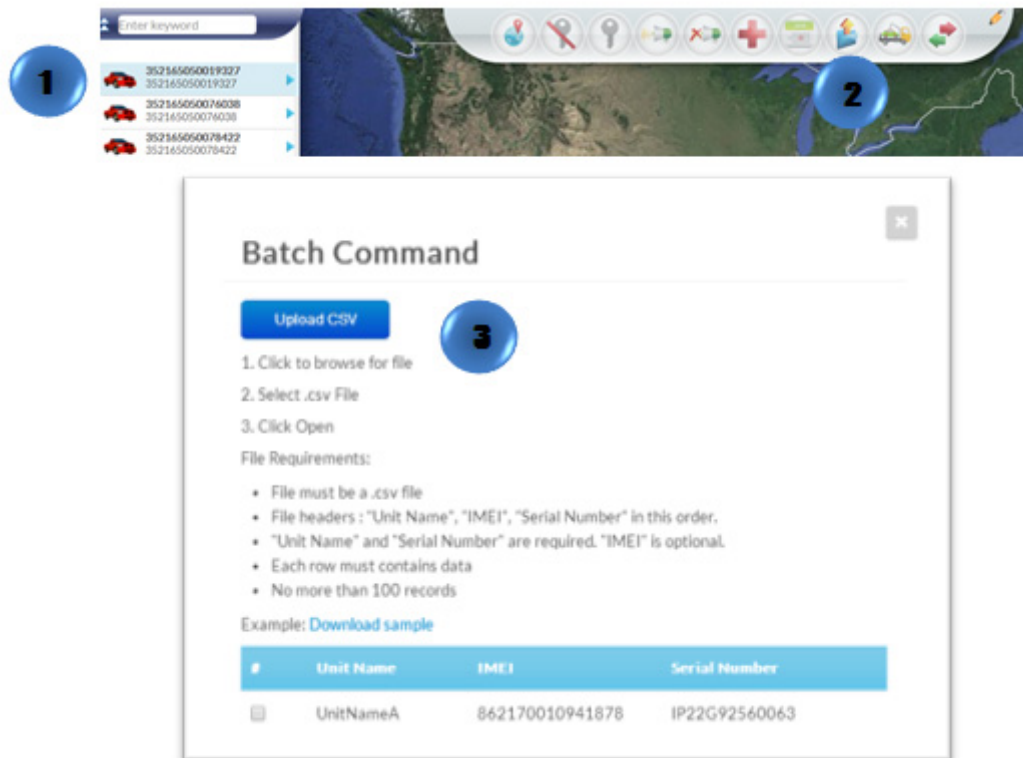
Edit Device Form:

- Device Name: 9300
- Serial Number: N6134800271
- Install Date: [Empty]
- Install Location: [Empty]
- Time Zone: [UTC - 8] Pacific Standard Time
- Starter Interrupt Installed: ☐
- Installer Name: [Empty]
- Daylight Saving: EASTERN
- Comments: [Empty]
- Buttons: Cancel, Save Changes

Batch Command

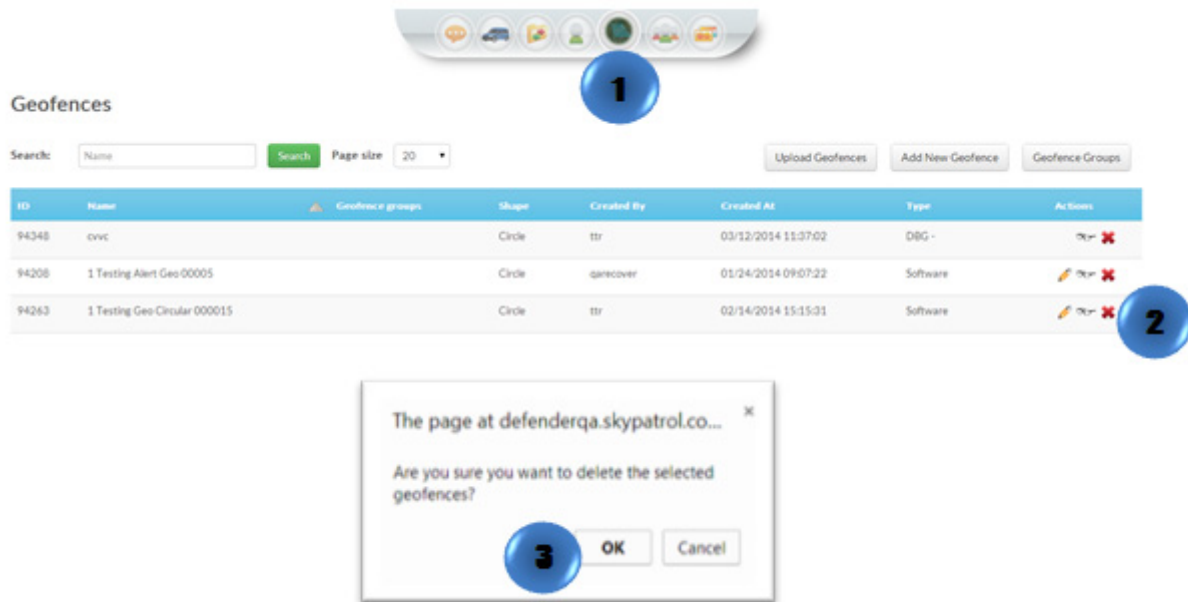
1. Click on the "Batch Command" icon on the toolbar
2. A new window will appear
3. Click on "Upload CSV" select the file and click on "Open"

The .csv file should contain the follow columns in this order: Unit Name, IMEI and Serial Number. Up to 100 records per file.



Delete Geofence(s)

1. Click on "Geofence" icon on the toolbar
2. Select the Geofence to be deleted
3. Click on "Delete" A confirmation message will appear. Select "OK"



Change Device/Vehicle Avatar

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Edit Device" button

Or

1. Click the "Devices" icon on the toolbar. Select the vehicle to be edited. Click on "Edit" button
2. Click on "Change Avatar" button
3. Select one of the pre-loaded images or click on "Upload your avatar" select the image and then click on "Open"
4. Click on "Save Changes" button

1

1

2

4

3

Edit Device

Serial #: N6134000271
 Activate
 Subscription Expires: 06/13/2015
 Last Known Location:
 9027 Timothy Ln, Garden Grove, California, United States, 92641
 - 33.790140, -117.974900

Device Name: ,9300 Serial Number: N6134000271
 Starter Interrupt Installed: ☐ Install Date:
 Installer Name: Install Location:
 Daylight Saving: EASTERN Time Zone: (UTC - 8) Pacific Standard Time ☒
 Comments:

Cancel Save Changes

Select Avatar

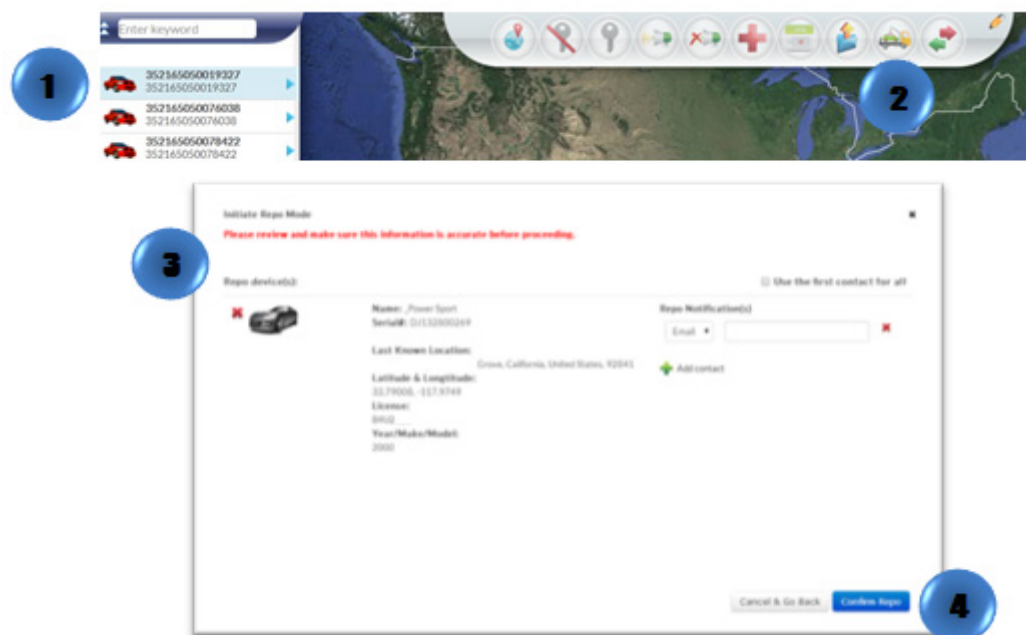
CATEGORY

- ☐ Bikes
- ☐ Boats
- ☐ Cars
- ☐ Misc
- ☐ Trucks
- ☐ People
- ☐ All

Upload your avatar

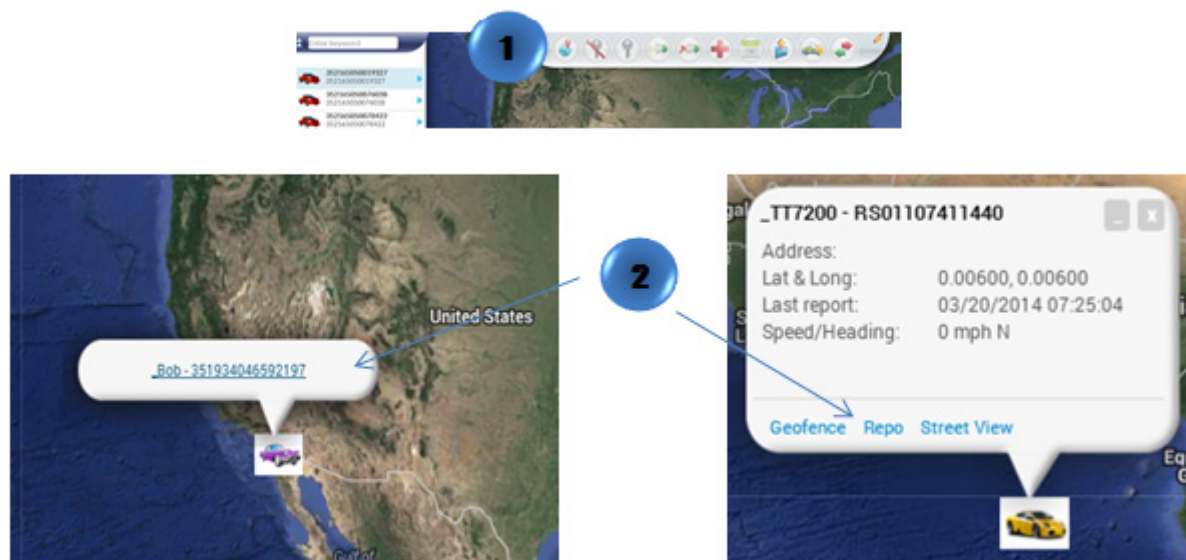
Repo Command

1. In the Map View, select the vehicle/device
2. Click on the "Repo Mode" icon on the toolbar
3. A new window will pop-up. Fill out and review the information
4. Click on "Confirm Repo"



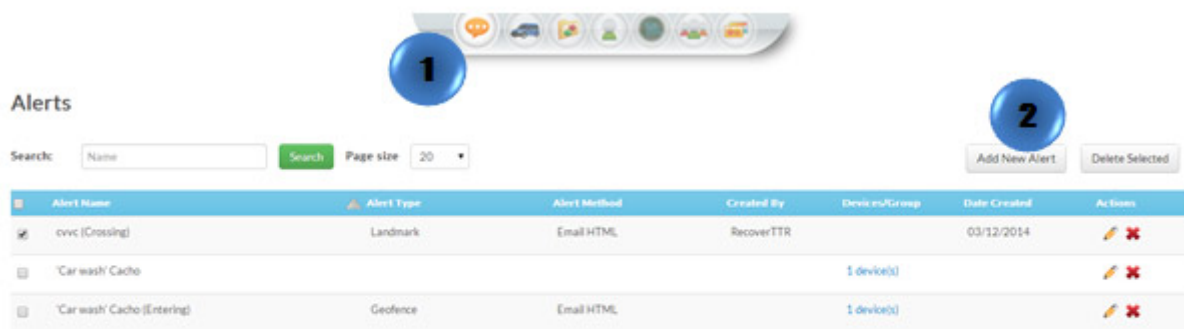
Or

1. Locate your vehicle/device.
2. Click on your vehicle/device in the map. A new information bubble will appear. Click on "Repo"
3. Follow steps 3 and 4



Create Alert(s)

1. Click the “Alerts” icon on the toolbar
2. Click on “Add New Alert” button
3. Click on “Add Device” button
4. Type in the alert name
5. Select the alert type from the drop-down box
6. Fill out all required information. (Every alarm type has different fields)
7. Check the information and click on “Save” button



Create Alert

5 Alert Type: Account Wide: ☐ Yes ☒ No

3 Add Devices
0 device(s) selected - view selected devices

4 Alert Name:

Every: Hours

Scheduled For: Except on: **6**

Send Alert to:
Email

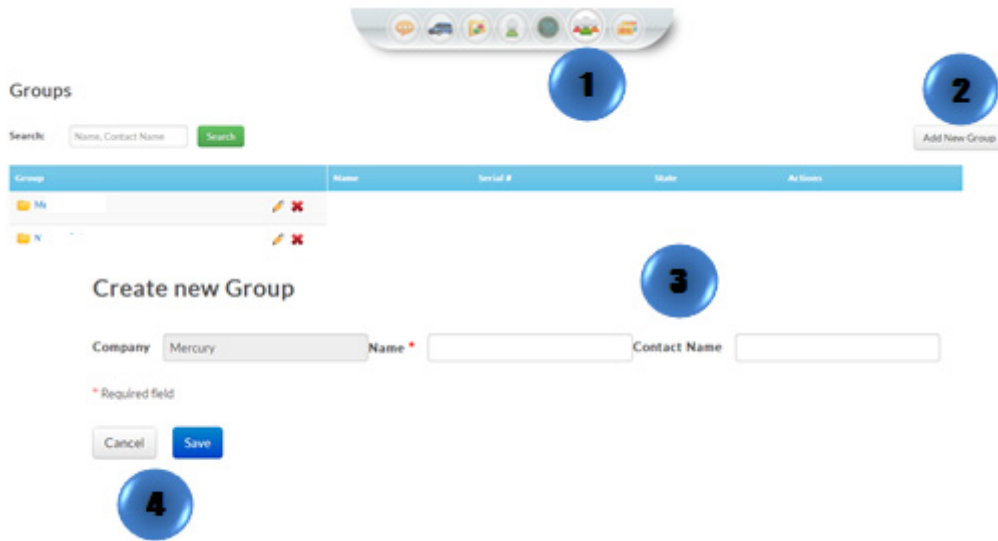
add another

7

Create Group(s)

1. Click on “Groups” icon on the toolbar
2. Click on “Add New Group” button

3. Fill out all required information: Name of the Group and Contact Name (This screen has also access to “Repo Mode” and “Transfer Mode”)
4. Click on “Save”




Quick Report

1. In the Map View, select the vehicle/device
2. Click on the “Quick Report” icon on the toolbar



Or

1. In the Map View, select the vehicle/device to locate. Click on the blue arrow
2. An information bubble will appear next to the selected vehicle
3. Click on “Quick Report”
4. A new window will appear
5. Select the type of report desired

* The icon  will appear if the device is sending an invalid GPS message and the last valid signal will be displayed

1. Click on the "Users" icon on the toolbar in the map view

2. Select the user to be edited and click on "Edit"

3. Make the desired changes

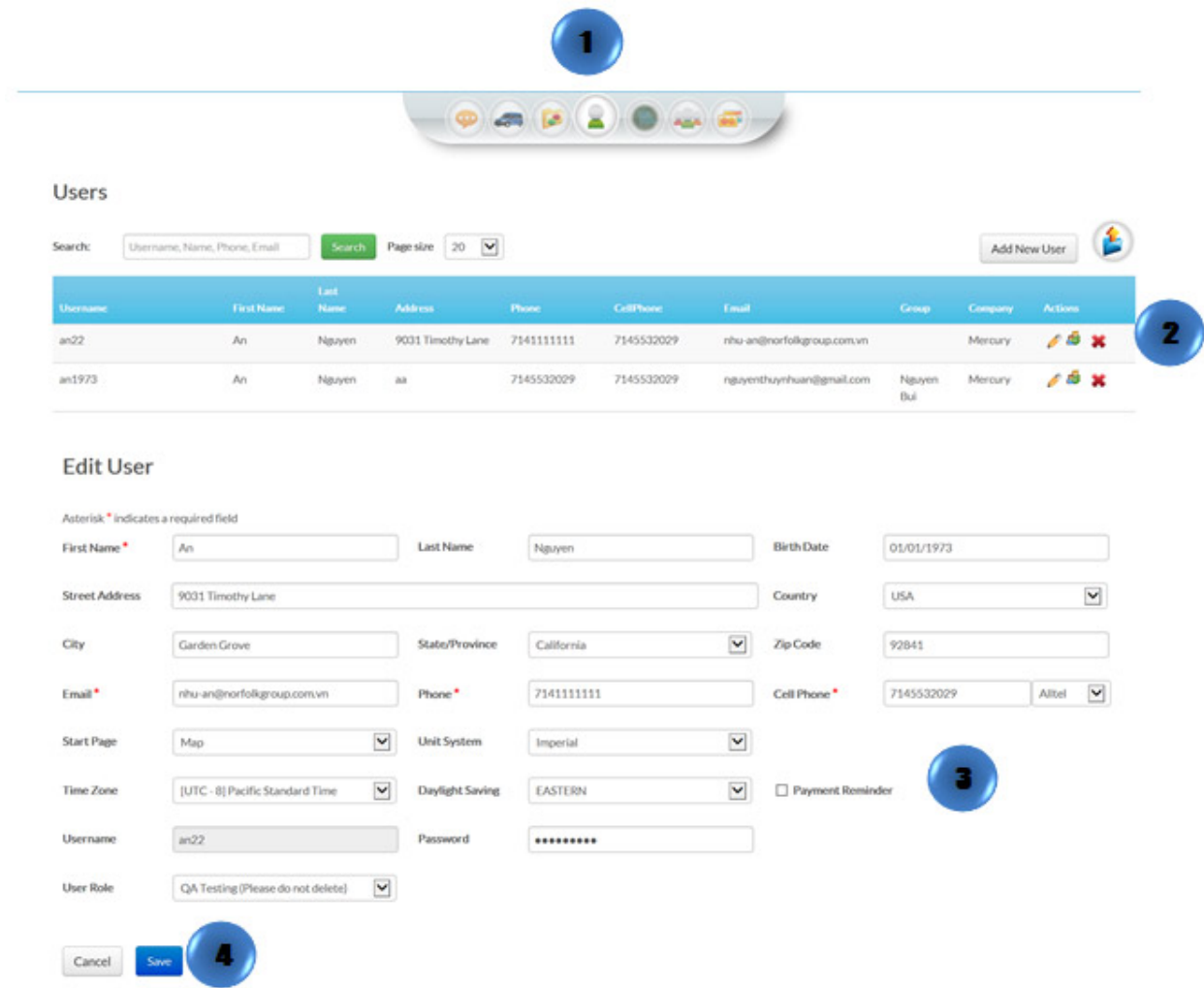
4. Click on "Save"

5. Click on "Save"

Report Time	Message Type	Speed	Heading	Location
07/04/2014 22:50:13	Locate Now	0 mph	N	Grove, California, United States, 92841
07/04/2014 22:23:31	Periodic Report	0 mph	N	Grove, California, United States, 92841


Edit User





1. Click on the "Users" icon on the toolbar in the map view
2. Select the user to be edited and click on "Edit"
3. Make the desired changes
4. Click on "Save"



1

Users

Search: Page size: 20 

Username	First Name	Last Name	Address	Phone	CellPhone	Email	Group	Company	Actions
an22	An	Nguyen	9031 Timothy Lane	7141111111	7145532029	nhu-an@norfolkgroup.com.vn	Mercury	Mercury	 
an1973	An	Nguyen	aa	7145532029	7145532029	nguyenthuynhuan@gmail.com	Nguyen Bui	Mercury	 

2

Edit User

Asterisk * indicates a required field

First Name * Last Name Birth Date

Street Address Country

City State/Province Zip Code

Email * Phone * Cell Phone *

Start Page Unit System

Time Zone Daylight Saving ☐ Payment Reminder

Username Password

User Role

4

3

Delete User

1. Click on the "Users" icon on the toolbar in the map view
2. Select the user to be deleted and click on "Delete"
3. A confirmation message will appear. Select "Delete"

Users

Search: Page size:

Username	First Name	Last Name	Address	Phone	CellPhone	Email	Group	Company	Actions
an22	An	Nguyen	9031 Timothy Lane	7141111111	7145532029	nhu-an@norfolkgroup.com.vn		Mercury	
an1973	An	Nguyen	aa	7145532029	7145532029	nguyenthuynhuan@gmail.com	Nguyen Bui	Mercury	

Delete User

Warning
Do you want to delete 'A Name' user?

Upload Geofence(s)

1. Click on “Geofence” icon on the toolbar
2. Click on “Upload Geofences” button
3. Click on “Choose file,” select the desire .csv file and click on “Open”

The .csv file should contain eight columns titled: Name, Street Address, City, State, ZIP, Latitude, Longitude, and Radius. Information in Radius column is not mandatory. Up to 100 records per file.

Geofences

Search: Page size: 20

ID	Name	Geofence groups	Shape	Created By	Created At	Type	Actions
94348	cvc		Circle	ttr	03/12/2014 11:37:02	DBG -	
94208	1 Testing Alert Geo 00005		Circle	qarecover	01/24/2014 09:07:22	Software	
94263	1 Testing Geo-Circular 000015		Circle	ttr	02/14/2014 15:15:31	Software	

Upload Geofences

Please upload a CSV file for import: No file chosen

1. Click 'Choose File' to browse for file
2. Select .csv file
3. Click Open

File Requirements:

- File must be a .csv file.
- File must have exactly eight columns formatted like the example below.
- Radius is not mandatory; by default it will be 0.1 mile.
- Either address or lat/long are required; if both values are given, the geomarker will use lat/long.
- Please include no more than 100 records.

[Download sample](#)

Customer Payment Reminder Notification

1. In the Map View, select the vehicle/device to edit. Click on the blue arrow. An information bubble will appear next to the selected vehicle. Click on "Edit Device" button

Or

1. Click the "Devices" icon on the toolbar. Select the vehicle to be edited. Click on "Edit" button
2. Click on "Payment Reminder" and the form will show up at the right of the screen
3. Fill out and select all required information: notification method, payment schedule, reminders and notification message.
4. Click on "Save Changes" button

1

1

Or

Edit Device

Serial #: N6134800271
 Activated: 00/00/0000
 Subscription Expires: 06/13/2015
 Last Known Location:
 9027 Timothy Ln, Garden Grove, California, United States, 92841
 Lat, Long: 33.790140, -117.974900

2

Payment Reminder ☐ Yes ☒ No

Comments

3

* Required field

Cancel Save Changes 4

Edit Alert(s)

1. Click the "Alerts" icon on the toolbar
2. Select the alarm to be edited
3. Click on "edit" button
4. Type and/or select the new information
5. Review the information and click on "Save" or "Cancel"

Alerts

Search: Page size: 20

Alert Name	Alert Type	Alert Method	Created By	Device(s)/Group	Date Created	Actions
cvvc (Crossing)	Landmark	Email HTML	RecoverTTR		03/12/2014	
'Car wash' Cacho				1 device(s)		
'Car wash' Cacho (Entering)	Geofence	Email HTML		1 device(s)		

Edit Alert

Alert Type: Account Wide: ☐ Yes ☒ No

2 device(s) selected · [view selected devices](#)

Alert Name:

Every: Hours

Scheduled For: Except on:

Send Alert to:

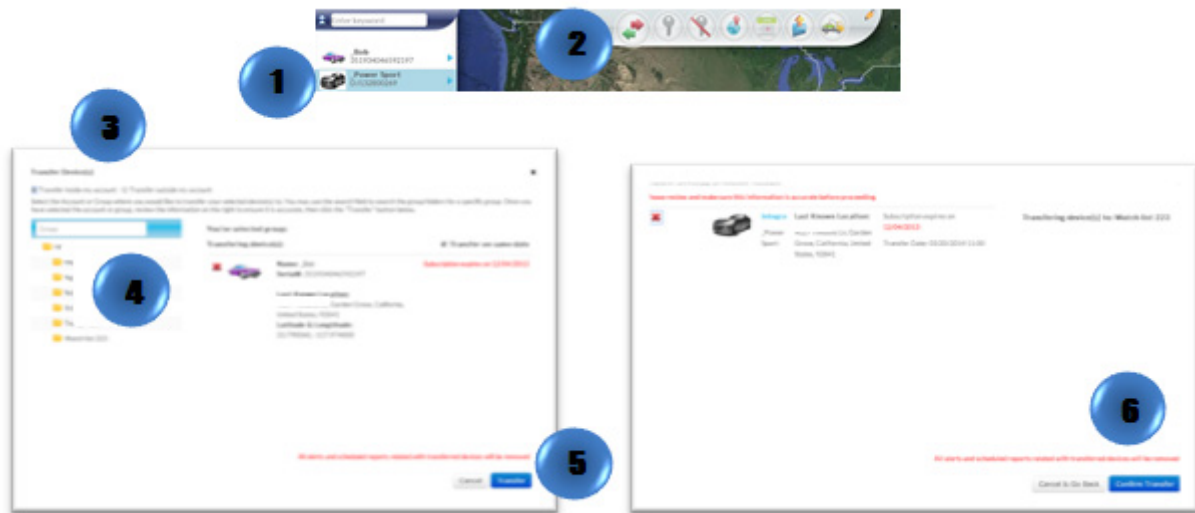
SMS: T-Mo:

Email:

[add another](#)

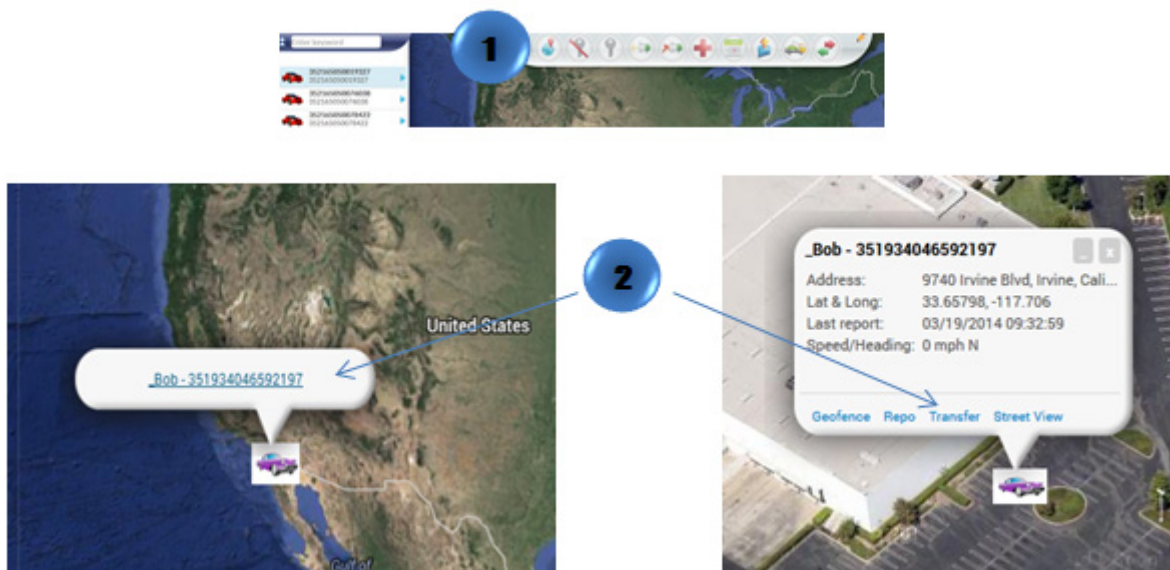
Transfer Device

1. In the Map View, select the vehicle/device
2. Click on the "Transfer Command" icon on the toolbar
3. A new window will appear. Select between "Transfer inside my account" or "Transfer outside my account"
4. Select the group to transfer the device
5. Click on "Transfer"
6. A new window will appear for review. Click on "Confirm Transfer"



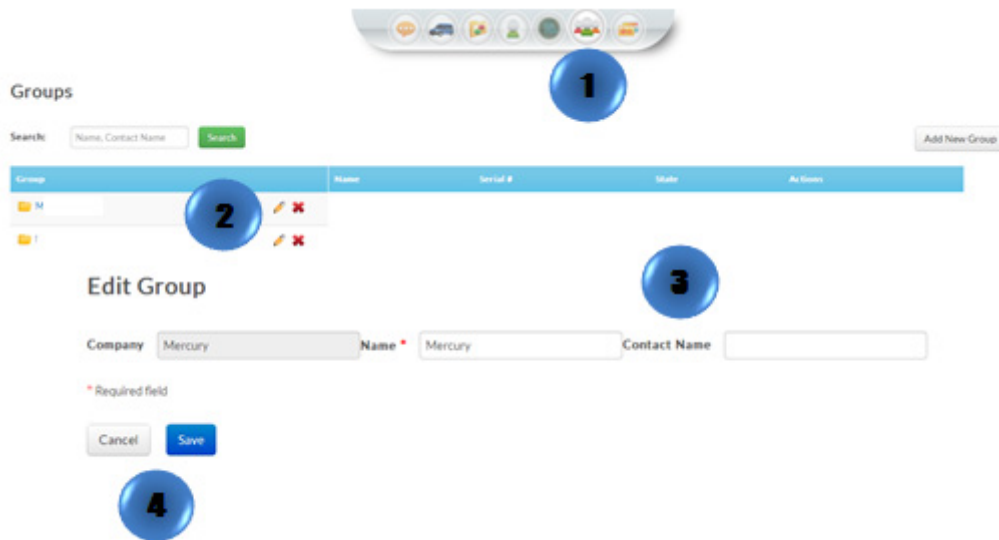
Or

1. Locate your vehicle/device.
2. Click on your vehicle/device in the map. A new information bubble will appear. Click on "Transfer"
3. Follow steps 3 through 6



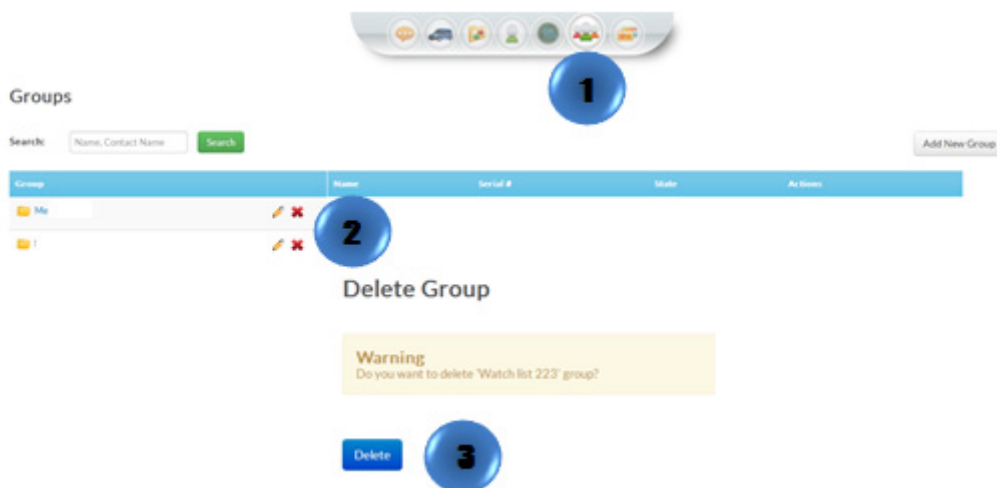
Edit Group(s)

1. Click on "Groups" icon on the toolbar
2. Select the "Group" to be edited and click on "edit"
3. Type the new information
4. Review the information and click on "Save" or "Cancel"



Delete Group(s)

1. Click on "Groups" icon on the toolbar
2. Select the Group to be deleted and click on "Delete"
3. A confirmation message will appear. Select "Delete"



Transfer Management

1. Click on the “Transfer Management” icon on the toolbar to see all transfer history.



Delete Alert(s)

1. Click the “Alert” icon on the toolbar
2. Select the alarm to be deleted and tick the checkbox to the left of the alarm name. If you want to delete all alerts, tick the checkbox at the very top of the list of alerts.
3. Click on “Delete” button.
4. A confirmation message will appear. Select “OK”

To delete all alerts, tick the checkbox located at the left side of the bar and then follow step 3

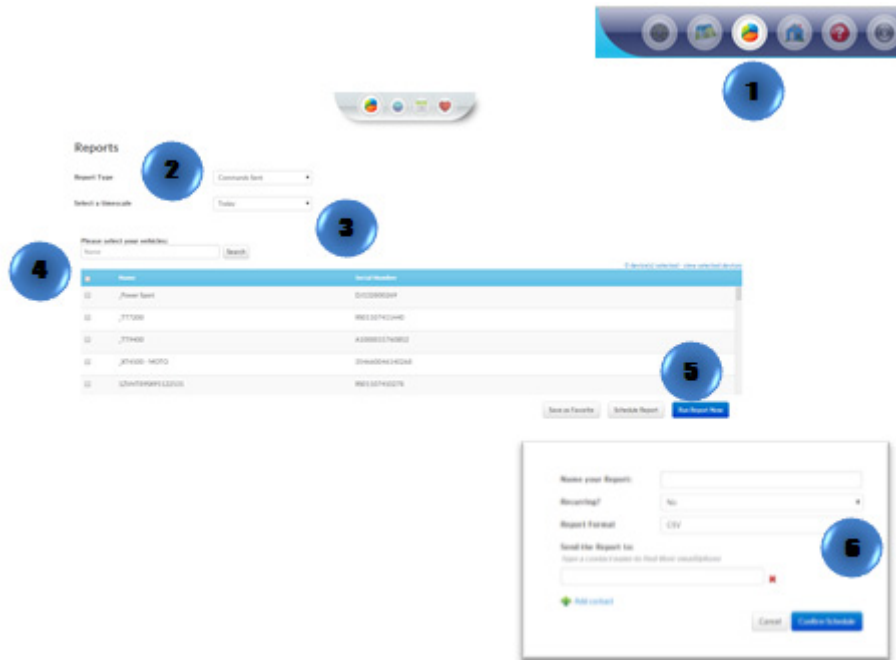
The screenshot shows the 'Alerts' management interface. At the top, a toolbar contains several icons, with the 'Alert' icon (a speech bubble) highlighted by a blue circle with the number 1. Below the toolbar, the 'Alerts' section has a search bar and a 'Page size' dropdown set to 20. On the right, there are 'Add New Alert' and 'Delete Selected' buttons, with the latter highlighted by a blue circle with the number 3. The main area is a table with columns: Alert Name, Alert Type, Alert Method, Created By, Device(s) Group, Date Created, and Actions. The first row is selected, indicated by a blue circle with the number 2. The table lists three alerts: 'cvvc (Crossing)', 'Car wash' Cacho, and 'Car wash' Cacho (Entering). Below the table, a confirmation dialog box is shown, titled 'The page at defenderqa.skypatrol.com says:'. It contains the text 'This is Device Based Geofence (DBG) Alert, would you like to remove geofence in device(s)?' and has 'OK' and 'Cancel' buttons. A blue circle with the number 4 is placed over the 'OK' button.

Alert Name	Alert Type	Alert Method	Created By	Device(s) Group	Date Created	Actions
<input checked="" type="checkbox"/> cvvc (Crossing)	Landmark	Email HTML	RecoverTTR		03/12/2014	
<input type="checkbox"/> 'Car wash' Cacho				1 device(s)		
<input type="checkbox"/> 'Car wash' Cacho (Entering)	Geofence	Email HTML		1 device(s)		

Schedule Reports

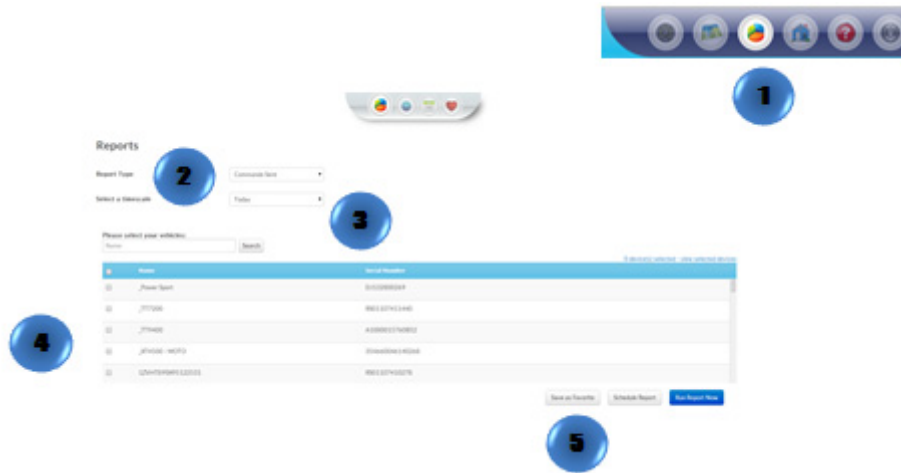
1. Click the “Reports” icon on the menu bar

2. Select the desired report type
3. Select a time scale
4. Check the device(s) to be included in the report
5. Click on “Schedule Report” button
6. A window will pop-up. Fill out the required information and click on “Confirm Schedule” button



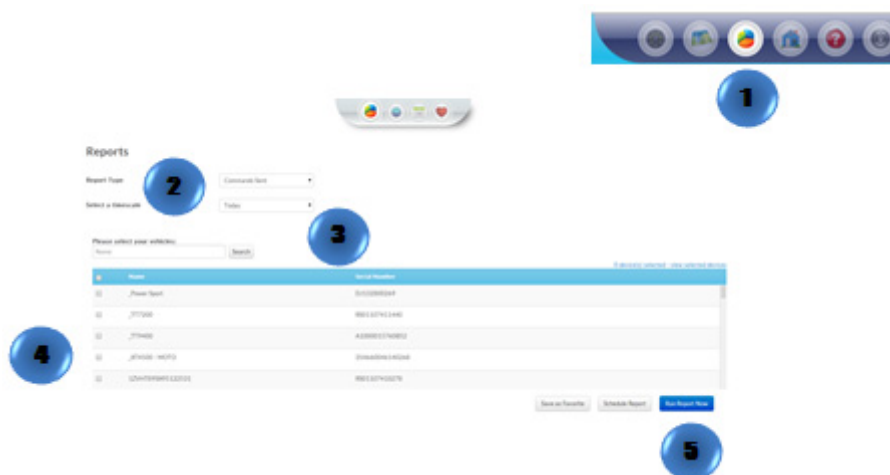
Set Report as a Favorite

1. Click the “Reports” icon on the menu bar
2. Select the desired report type
3. Select a time scale
4. Check the device(s) to be included in the report
5. Click on “Save as Favorite” button



Run Report Now

1. Click the “Reports” icon on the menu bar
2. Select the desired report type
3. Select a time scale
4. Check the device(s) to be included in the report
5. Click on “Run Report Now” button



Previous Reports

1. Click the “Reports” icon on the menu bar
2. Click the “Previous Reports” icon in the bar
3. Select a report
4. Click on “Run Report” button



Delete a Scheduled Report

1. Click the “Reports” icon on the menu bar
2. Click the “Scheduled Reports” icon in the menu bar
3. Select the report to be deleted
4. Click on “Delete Selected” button



Edit, Schedule or Run a Favorite Report

1. Click the “Reports” icon on the menu bar
2. Click the “Favorite” icon in the menu bar
3. Select the report
4. Select the action required

